### PERFORMANCE AGREEMENT ENTERED INTO BY AND BETWEEN THE MUNICIPALITY OF RAMOTSHERE MOILOA LOCAL

AS REPRESENTED BY THE MAYOR

### **COUNCILLOR DINAH PITSO**

(IN HIS CAPACITY AS <u>THE MAYOR OF</u>

<u>RAMOTSHERE MOILOA LOCAL</u>

<u>MUNICIPALITY</u>)



FOR THE

FINANCIAL YEAR: 1 JULY 2022 - 30 JUNE

2023



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### PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The Municipality of <u>Ramotshere Moiloa Local Municipality</u> herein represented by <u>Dinah Pitso</u> in her capacity as the <u>Mayor of</u> <u>Ramotshere Moiloa Local Municipality</u> (hereinafter referred to as the Employer or Accounting Officer)

and

<u>Tiro Seleka</u> in his capacity as the <u>Acting Municipal Manager</u> and an <u>Employee of Ramotshere Moiloa Local Municipality</u> (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

### 1. INTRODUCTION

- 1.1 The **Employer** has entered into a contract of employment with the Employee in terms of section 57(1) (a) of the Local Government: Municipal Systems Act 32 of2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".
- **1.2** Section 57(1)(b) of the Systems Act, read with the **Contract of Employment** concluded between the parties, requires the conclusion of an annual performance agreement.
- 1.3 The parties intend to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.4 The parties intend to ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act.

### 2. PURPOSE OF THIS AGREEMENT

The Purpose of this Agreement is to:

- **2.1** Comply with the provisions of Section 57(1)(b),(4A),(4B) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;
- 2.2 Specify objectives and targets established for the **Employee** and to communicate to the **Employee** the **Employer's** expectations of the **Employee's** performance and accountabilities;
- 2.3 Specify accountabilities as set out in the Performance Plan (Annexure A);
- **2.4** Monitor and measure performance against set outputs;
- **2.5** Use the **Performance Agreement and Performance Plan** as the basis for assessing the suitability of the Employee for

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- permanent employment and/or to assess whether the **Employee** has met the performance expectations applicable to his/her job;
- 2.6 Appropriately reward the **Employee** in accordance with the **Employer's** performance management policy in the event of outstanding performance; and
- **2.7** Give effect to the Employer's commitment to a performance-orientated relationship with the **Employee** in attaining equitable and improved service delivery.

### 3. COMMENCEMENT AND DURATION

- This Agreement will commence on <u>08 November 2022</u> and will remain in force until <u>07 January 2023</u> where after a new **Performance Agreement, Performance Plan and Personal Development Plan** shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June of each year. The parties will conclude a new **Performance**Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.
- **3.3** This Agreement will terminate on the termination of the **Employee's** contract of employment for any reason.
- **3.4** The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

### 4. PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out
  - **4.1.1** The performance objectives and targets that must be met by the **Employee**; and
  - **4.1.2** The time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in Annexure A are set by the **Employer** in consultation with the **Employee** and based on the **Integrated Development Plan** and the **Budget** of the **Employer**, and shall include key objectives; key performance indicators; target dates and weighting.
- **4.3** The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the

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- work must be achieved. The weightings show the relative importance of the key objectives to each other.
- 4.4 The **Employee'**s performance will, in addition, be measured in Terms of contributions to the goals and strategies set out in the **Employer's Integrated Development Plan (IDP).**

### 5. PERFORMANCE MANAGEMENT SYSTEM

- **5.1** The **Employee** agrees to participate in the performance management system that the **Employer** adopts or introduces for the management and municipal staff of the **Employer**.
- **5.2** The **Employee** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management, and municipal staff to perform to the standards required.
- **5.3** The **Employer** will consult the Employee about the specific performance standard that will be included in the Performance Management System as applicable to the Employee.
- 5.4 The **Employee** undertakes to actively focus towards the promotion and the implementation of the Key Performance Areas (KPAs) (including special projects relevant to the **Employee's** responsibilities) within the local government framework;
- 5.5 The criteria upon which the performance of the employee shall be assessed shall consist of two components, both of which shall be contained in the performance agreement. The employee must be assessed against both components, with a weighing of 80:20 allocated to the **Key Performance Areas (KPAs) and the Core Competency Requirements (CCRs)** respectively. Each area of assessment will be weighted and will contribute a specific part to the total score. KPAs covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment;

Core Competency Requirements (CCR's):	Select applicable	Weighting
Core Managerial Competencies:		
Strategic Capability and Leadership	X	2
Programme and Project Management		
Financial Management	X	1
Change Management	X	1
Knowledge Management		
Service Delivery Innovation		
Problem Solving and Analysis	X	2
People Management and Empowerment	X	2
Client Orientation and Customer Focus	X	2
Communication	Х	2
Honesty and Integrity		

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Team building		
Core Occupational Competencies:		
Competence in Self-Management (Setting and		
agreeing on service delivery standards)		
Interpretation of and implementation within the	X	2
legislative an national policy frameworks		
Knowledge of developmental local government	X	2
Knowledge of Performance Management and	X	2
Reporting		
Knowledge of global and South African specific		
political, social and economic contexts		
Competence in policy conceptualization, analysis and	X	2
KNOWNEGOE Thore than one functional municipal field /		
discipline		·
Negotiation and conflict resolution skills (Mediation and		
প্রমার কাপুরু/ernance, public mobilization and		
Particle as required by other national line sector		
departments		
Exceptional and dynamic creativity to improve the		
functioning of the municipality		
Total		20%

### **CORE COMPETENCY REQUIREMENTS (CCR):**

### a) Core Managerial Competencies:

The performance of Section 57 Managers should be assessed in terms of Core Competency Requirements (CCRs) as required by the Regulations of Section 57 Managers. These competencies describe general managerial and occupational skills. The assessment of these competencies will account for (20%) twenty percent of the total employee assessment score. Three of the CCR"s are compulsory for all managers.

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Competency Area	Comment			Training / program needed to close competency	Weight (in %)
Strategic Capability and Leadership		2	June 2023		10%
Change Management		1	June 2023		5%
Financial Management		1	June 2023		5%
Problem Solving and Analysis		2	June 2023		10%
People Management and Empowerment		2	June 2023		10%
Client Orientation and Customer		2	June 2023		10%
<b>Conve</b> nunication		2	June 2023		10
Interpretation of and implementation		2	June 2023		10%
<b>Withinking Lippi Blay</b> tive developmental local		2	June 2023		10%
প্রমঞ্জান্তবাঞ্জাতির Performance		2	June 2023		10%
<b>Reparting</b> ent and					100%

5.6 The **Employee's** assessment will be based on his performance in terms of outputs (performance targets) reflected on the Performance Plan which are linked to relevant KPAs, key objectives and key performance indicators (KPIs) as agreed to between the Employer and the Employee;

Key Performance Areas (KPA's)	Weightin g
Basic Service Delivery	_
Municipal Institute Development Transformation	10%
Local Economic Development (LED)	_
Municipal Financial Viability and Management	90%
Good Governance and Public Participation	-
Local Economic Development and Spatial	-
Rationale	
Community & Social Development Services	-
Total	100%

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**5.7** The Key Performance Areas (KPAs) relating to the Employee's functional area will make up 80% of the Employee's assessment score, and will contain the following Areas

### 6. PERFORMANCE OBJECTIVES

- 6.1 The Employee undertakes to actively focus towards the promotion and implementation of KPA's (including special projects relevant to the employee's responsibilities) within the local government framework.
- **6.2** The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
  - **6.2.1** The Employee must be assessed against both components, with a weighting of 80:20 allocated to the key Performance Areas (KPA's) and the Core Managerial Competencies (CMC's) respectively.
  - **6.2.2** Each area of assessment will be weighted and will contribute a pro rata to the total score.
  - **6.2.3** KPAs covering the main areas of work will account for 80% and CMC's will account for 20% of the final assessment.
- 6.3 The **Employee's** assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee.
- 6.4 The CMC's will make up the other 20% of the Employee's assessment scorecard. CMC's that are deemed to be most critical for the Employee's specific job should be selected (✓) from the list in Annexure A as agreed to between the **Employer and Employee.**

### 7. EVALUATING PERFORMANCE

- **7.1** The **Performance Plan (Annexure A)** to this Agreement sets out:
  - **7.1.1** The standards and procedures for evaluating the Employee's performance; and
  - **7.1.2** The intervals for the evaluation of the Employee's performance.
- **7.2** Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 7.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan. The Development Plan as well as the actions agreed to must be implemented within set time frames.

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- 7.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's IDP.
- **7.5** The annual performance appraisal will involve:
  - **7.5.1** Assessment of the achievement of outcomes as outlined in the performance plan:
  - a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
  - **b)** An indicative rating on the five-point scale should be provided for each KPA.
  - c) The applicable assessment rating calculator (refer to paragraph 6.5.3 below) must then be used to add the scores and calculate a final KPA score.
  - 7.5.2 Assessment of the CMC's
  - a) Each CMC must be assessed according to the extent to which the specified standards have been met.
  - **b)** An indicative rating on the five-point scale should be provided for each CMC.
  - c) The applicable assessment rating calculator (refer to paragraph 6.5.1) must then be used to add the scores and calculate a final CMC score.
  - 7.5.3 Overall Rating
  - a) An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.
- **7.6** The assessment of the performance of the Employee will be based on the following rating scale for KPA's, CMC's and COC's:

Leve I	Terminology	Description	Ratin g
5	Outstanding Performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the Performance Agreement and Performance Plan and maintained this in all areas of responsibility throughout the year.	
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.	

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3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Agreement and Performance Plan.	
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the Performance Agreement and Performance Plan.	
1	Unacceptable Performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the Performance Agreement and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.	

- **7.7** For purposes of evaluating the performance of the Employee, an evaluation panel constituted by the following persons will be established:
  - 7.7.1 Executive Mayor/Mayor;
  - 7.7.2 Chairperson of the Audit and Risk Committee;
  - **7.7.3** Ward Committee Member (on a rotational basis), where applicable;
  - 7.7.4 Member of the Mayoral Committee; and
  - 7.7.5 Mayor and/ or Municipal Manager from another Municipality.

### 8. SCHEDULE FOR PERFORMANCE REVIEWS

8.1 The performance of the Employee in relation to his/her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

1.	First quarter	October 2022
2.	Second quarter	January 2023

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	Third quarter	April 2023
4.	Fourth quarter	July 2023

- **8.2** The Employer shall keep a record of the mid-year review and annual assessment meetings.
- **8.3** Performance feedback shall be based on the Employer's assessment of the Employee's performance.
- 8.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee must be fully consulted before any such change is made.
- 8.5 The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

### 9. OBLIGATIONS OF THE EMPLOYER

- 9.1 The Employer shall:
  - **9.1.1** Create an enabling environment to facilitate effective performance by the employee;
  - **9.1.2** Provide access to skills development and capacity building opportunities;
  - **9.1.3** Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
  - **9.1.4**On the request of the **Employee** delegate such powers reasonably required by the Employee to enable him/her to meet the performance objectives and targets established in terms of this Agreement; and
  - **9.1.5** Make available to the Employee such resources as the Employee may reasonably require from time to time to contribution him/her to meet the performance objectives and targets established in terms of this Agreement.

### 10. CONSULTATION

- **10.1** The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others:
  - **10.1.1** A direct effect on the performance of any of the Employee's functions;
  - **10.1.2** Commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and
  - **10.1.3** A substantial financial effect on the Employer.
- **10.2** The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

### 11. MANAGEMENT OF EVALUATION OUTCOMES

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- 11.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 A performance bonus of 5% to 14% of inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance.
  - 11.2.1 In determining the performance bonus the relevant percentage is based on the overall rating, calculated by using the applicable assessment-rating calculator; provided as follows:
    - a) a score of 130% to 149% is awarded a performance bonus of 5% to 9%; and
    - **b)** a score of 150% and above is awarded a performance bonus of 10% to 14%.
- 11.3 The Employee will be eligible for progression to the next higher remuneration package, within the relevant remuneration band, after completion of least twelve (12) services at current remuneration package 30 June (end of financial year) subject to a fully effective assessment.
- 11.4 In the case of unacceptable performance, the Employer shall:
  - **11.4.1** Provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
  - **11.4.2** After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

### 12. DISPUTE RESOLUTION

- **12.1** Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by:
  - **12.1.1** The MEC for Local Government and the Province within thirty (30) days of receipt of a formal dispute from the Employee; or
  - **12.1.2** Any other person appointed by the MEC.
  - **12.1.3** In the event that the mediation process contemplated above fails, clause 19.3 of the Contract of Employment shall apply.

### 13. GENERAL

**13.1** The contents of this agreement and the outcome of any review conducted in terms of Annexure 'A' may be made available to the public by the Employer.

	iployee in terms of his contract of ts of existing or new regulations, ves or other instruments.
Thus done and signed at 2000 of December (Month) 2022 (	
AS WITNESSES:	Felek
	MR TIRO SELEKA ACTING MUNICIPAL MANAGER RAMOTSHERE MOILOA LOCAL MUNICIPALITY
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Thus done and signed atof (Month)	
AS WITNESSES:	
1	
	CLLR DINAH PITSO MAYOR RAMOTSHERE MOILOA LOCAL MUNICIPALITY
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13.2 Nothing in this agreement diminishes the obligations, duties or

## The Performance Plan sets out:

- a) Key Performance Areas that the employee should focus on, performance objectives, key performance indicators and targets that must be met within a specific timeframe;
- <u>5</u> Core competencies required from employees prescribed in the Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, R805 of 2006.

per the performance plan which are linked to the National KPA's, which constitute 80% of the overall assessment result as per the The employee's assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as weightings agreed to between the employer and employee

The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CCRs: KPA's covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.

Category	Colour	Explanation
KPI's Not Met/ Unacceptable performance		Performance does not meet the standard expected for the job. The review/assessment indicates that they employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.
KPI's Almost Met / Not fully effective	į	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.
KPI's Met / Fully effective	ω	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.
KPI's Well Met / Performance significantly above expectations	>	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.

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maintained this in all areas of responsibility throughout the year.		
performance criteria and indicators as specified in the PA and Performance plan and		Outstanding Performance
indicates that the Employee has achieved above fully effective results against all	į	KPI's Extremely Well Met /
Performance far exceeds the standard expected of an employee at this level. The appraisal		

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# KEY PERFORMANCE INDICATORS

Office of the Municipal Manager	Office of the Municipal Manager	Office of the Municipal Manager	Office of the Municipal Manager	Office of the Municipal Manager	National KPA
Efficient and Effective Administration	Efficient and Effective Administration	Efficient and Effective Administration	Efficient and Effective Administration	Efficient and Effective Administration	Strategic Objectives
И	4	ω	2	щ	KPI No.
2023/24 Approved IDP (Reviewed)	12 2022/23 IDP steering Committee meetings	4 2022/23 IDP Rep Forum Meetings	4 2022/23 Meetings to Track Progress on PAAP	2023/24 Approved IDP and Budget Process Plan	Key Performance Indicator (KPI)
2022/23 Approved IDP (Reviewed)	3 2021/22 IDP steering Committee meetings	1 2021/22 IDP Rep Forum Meeting	NEW KPI	2022/23 Approved IDP and Budget Process Plan	Baseline
2023/24 Approved IDP (Reviewed) by 31 May 2023	12 2022/23 IDP steering Committee meetings 30 June 2023	4 2022/23 IDP Rep Forum Meetings 30 June 2023	4 2022/23 Meetings to Track Progress on PAAP by 30 June 2023	2023/24 Approved IDP and Budget Process Plan by 31 August 2022	Annual Target
2023/24 Approved IDP (Reviewed), and Council Resolution	12 Minutes and Attendance Registers	4 Minutes and Attendance Registers	4 Attendance Registers and Assessment Reports	Approved 2023/24 IDP and Budget Process Plan, Council Resolution	Portfolio of evidence
None	-Issue 3 Notices and Agendas -Conduct 3 IDP SC Meetings	-Issue Notice and Agenda -Conduct Rep Forum Meeting	-Notice of Meeting -Conduct meeting -Assess progress registered per Dept	-Review approved process plan -Consult stakeholders -Compile 2023/24 process plan	<b>C</b> 2
None	-Issue 3 Notices and Agendas -Conduct 3 IDP SC Meetings	-Issue Notice and Agenda -Conduct Rep Forum Meeting	-Notice of Meeting -Conduct meeting -Assess progress registered per Dept	None	Targets Q2
-Source Departmenta I inputs -Compile Draft SDBIP -Schedule	-Issue 3 Notices and Agendas -Conduct 3 IDP SC Meetings	-Issue Notice and Agenda -Conduct Rep Forum Meeting	-Notice of Meeting -Conduct meeting -Assess progress registered per Dept	None	jets Q3
-Source Departmen tal inputs -Compile Draft SDBIP	-Issue 3 Notices and Agendas -Conduct 3 IDP SC Meetings	-Issue Notice and Agenda -Conduct Rep Forum Meeting	-Notice of Meeting -Conduct meeting -Assess progress registered per Dept	None	Q4
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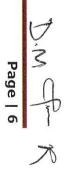
Office of the Municipal Manager	Office of the Municipal Manager	
Efficient and Effective Administration	Efficient and Effective Administration	
7	0	
2022/23 Approved Mid-Year Term Performance Assessment Report	2023/24 Approved SDBIP	
Approved Mid- Approved Mid- Year Term Performance Assessment Report	2022/23 Approved SDBIP	
Approved Mid- Year Term Performance Assessment Report approved by 25 January 2023	2023/24 Approved SDBIP by 28 June 2023	
Approved Mid- Year Term Performance Report and Council Resolution	Approved 2023/24 SDBIP and Mayor's Approval	
None	None	
None	None	
-Source Mid- Year Performance information -Compile Mid-Year Performance Assessment Report -Submit Mid- Year Performance Report to	-Source Departmenta I inputs -Compile Draft SDBIP -Schedule sessions Dept to review/confir m submissions -Submit the Draft SDBIP	sessions Dept to review/confir m submissions -Submit the Draft SDBIP
None	-Source Departmen tal inputs -Compile Draft SDBIP -Schedule sessions Dept to review/con firm submission s -Submit the Final SDBIP to the MM	-Schedule sessions Dept to review/con firm submission s -Submit the Final SDBIP to the MM
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	Office of the Municipal Manager	Office of the Municipal Manager	Office of the Municipal Manager	Office of the Municipal Manager	
	Efficient and Effective Administration	Efficient and Effective Administration	Efficient and Effective Administration	Efficient and Effective Administration	
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	2021/2022 Tabling of the Annual Report	2021/22 Performance Reviews not conducted	6 2022/23 Amended Performance Agreements	6 2022/23 Performance Agreements	
	2019/2020 Tabled Annual Report	2 2022/23 Performance Reviews conducted	2021/22 Amended Performance Agreements	2021/22 Performance Agreements	
	2021/2022 Annual Report Tabled by 31 January 2023	2 2022/23 Performance Reviews conducted by 30 June 2023	6 2022/23 Amended Performance Agreements by 31st March 2023	6 2022/23 Performance Agreements by 31 July 2022	
	Tabled Annual Reports, Council Resolutions	Approved Procurement Plan	6 Amended Performance Agreements	6 Performance Agreements	
	-2020/21 Annual Report Tabled by 30 July 2022 -Coordinate preparation of 2021/2022 AR -Compile 2021/22 AR	None	None	-Develop Performance Agreements -Submit Developed Performance Agreements to the MM for approval and signing	
	None	-Schedule Performanc e Reviews with senior managers -Conduct Performanc e Reviews	None	None	
	Tabling of the 2020/21 Annual Report by 30 January 2023	None	-Review Performance Agreements -Submit reviewed Performance Agreements to the MM for approval and signing	None	Council
)	None	-Schedule Performanc e Reviews with senior managers -Conduct Performanc e Reviews	None	None .	
	4	4	4	4	



Office of the	Office of the Municipal Manager	Office of the Municipal Manager	Office of the Municipal Manager	
Efficient and Effective	Efficient and Effective Administration	Efficient and Effective Administration	Efficient and Effective Administration	
15	14	13	12	
2023/24 Risk Management Annual	2021/2022 Oversight Report	4 2022/2023 In-year reports reviewed and submitted to Council	2023/24 Approved MPAC Annual Work plan	
2021/22 Risk Management	2020/2021 Oversight Report not yet approved by Council	2021/2022 In- year reports not reviewed and submitted to Council	2022/23 MPAC Work plan not approved	
Approved 2023/24 Risk	12 reports to be submitted b 30 June 2021	4 2022/2023 In-year reports reviewed and submitted to Council by June 2023	2023/24 Approved MPAC Annual Work plan	
2 Risk Management	2 Oversight Reports and Council Resolutions	4 2022/2023 In-year reports reviewed and Council Resolutions	2023/24 Approved Work plan and Council Resolution	
Review and submit	2020/21: -Develop Oversight Process Plan -Briefing from the A-G -Site Visits -Meeting with Management -Public Participation -Submission of Oversight Report to Council	1 in-year report reviewed	None	-Submit 2021/22 AR to A-G
None	2021/22: -Develop Oversight Process Plan -Briefing from the A- G -Site Visits -Meeting with Manageme nt -Public Participatio n - Submission of Oversight Report to Council	1 in-year report reviewed	None	
None	None	1 in-year report reviewed	None	
Review and submit	None	1 in-year report reviewed	-Develop MPAC Annual Work Plan -Submit Work Plan to Council	
	, 4	4	4	



Office of the Municipal	Office of the Municipal Manager	Office of the Municipal Manager	Office of the Municipal Manager	Office of the Municipal Manager	Municipal Manager
Improved stakeholder satisfaction	Improved stakeholder satisfaction	Efficient and Effective Administration	Efficient and Effective Administration	Efficient and Effective Administration	Administration
20	19	18	17	16	
12 2022/2022 Back to Basic Reports submitted to CoGTA	2022/23 Anti- corruption and Fraud awareness campaign(for municipal employees/councillor s)	2022/23 Risk awareness Training	2023/24 Conduct Operational Risk Assessment Sessions	2023/24 Annual Strategic Risk Assessment	Work plan
4 2021/2022 Back to Basic Reports	2021/22 Anti- corruption and Fraud awareness campaign (for municipal employees/cou ncillors)	NEW KPI	2020/21 Operational Risk Assessment conducted	2020/21 Strategic Risk Assessment conducted	Annual Work plan not yet approved
12 2021/2022 Back to Basic Reports	2022/23 Anti- corruption and Fraud awareness campaign (for municipal employees/cou ncillors) held by 30 June 2023	2022/23 Risk awareness Training 30 June 2023	2023/24 Conduct Operational Risk assessment Sessions held by 30 June 2023	2023/24 Strategic Risk Assessment by the end of Apr 2023	management Annual Work plan by 30 June 2023
12 2021/2022 Back to Basic Reports and	Attendance Registers, Presentation	Attendance Register and Presentation	2 Operational Risk Assessment/R egister Signed off by the Municipal Manager	2 Strategic Risk Assessments signed off by the Municipal Manager	Annual Work Plans signed off by MM
3 Reports	None	None	Conduct 2022/23 operational risk assessment and submit to the MM	Conduct 2022/23 Annual Strategic Risk Assessment and submit to MM	2022/23 Risk Management Plan to MM
3 Reports	None	None	None	None	
3 Reports	None	-Prepare for training	None	None	
3 Reports	-Prepare presentatio n -Conduct awareness	-Prepare presentatio n -Conduct training	Conduct 2023/24 operational risk assessment and submit to the MM	Conduct 2023/2024 Annual Strategic Risk Assessmen t and submit to MM	2023/24 Risk Manageme nt Plan to MM
	4.	4	4	4.	4

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PERCENTAG	TOTAL	Office of the Municipal Manager	Office of the Municipal Manager	Office of the Municipal Manager	Office of the Municipal Manager	Manager
PERCENTAGE CONTRIBUTION		Improved stakeholder satisfaction	Improved stakeholder satisfaction	Improved stakeholder satisfaction	Improved stakeholder satisfaction	
Ž		24	23	22	21	
£.		12 Contributions to External publications	Develop 2023 – 26 Social Media Policy	Approved 2023/26 Communication Policy	Approved Communication Strategy 2023-2026	
		10 Contributions to External Publications	NEW KPI	Communicatio n Policy not approved during 2019/20	Approved Communicatio n Strategy 2016-2020	submitted to CoGTA
		Contributions to external Publications contributions by 30 June 2023	Approved 2023 – 26 Social Media Policy by 30 December 2022	Approved 2023-2026 Communicatio n Policy by 30 December 2022	Approved Communicatio n Strategy 2023-2026	submitted to CoGTA by 30 June 2023
	a	12 Submission of Contributions issued to External Publications	Approved 2023 – 26 Social Media Policy and Council Resolution	Approved Communicatio n Policy and Council Resolution	Approved Communicatio n 2023-2026 Strategy and Council Resolution	Proof of submission/Ac knowledgment of receipt
		3 Contributions to External publications	Develop Draft 2023 – 26 Social Media Policy, Conduct workshop,	Review 2016/2017 Communicati on Policy, Conduct workshop,	Review 2016- 2020 Communicati on Strategy, Conduct workshop,	d
40		3 Contributio ns to External publication s	Submit Draft 2023 - 26 Social Media Policy to Council for approval	Submit Draft 2023- 2026 Communic ation Policy to Council for approval	Submit Draft 2023- 2026 Communic ation Strategy to Council for approval	
		3 Contributions to External publications	None	None	None	
		3 Contributio ns to External publication s	None	None	None	
80%	100		∞	И	4	4

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# **CORE COMPETENCY FRAMEWORK**

Regulations of Section 57 Managers. These competencies describe general managerial and occupational skills. The assessment of these competencies will account for twenty percent of the total employee assessment score. The bold CCR's are compulsory for all managers. The performance of Section 57 Managers should be assessed in terms of Core Competency Requirements (CCRs) as required by the

this section of the Performance Plan. Annexure B describes the different proficiency levels for each Core Competency Requirements (CCRs) and should therefore form part of

Core Managerial Skill	Select prov. level (refer Annexure B)	Definition	Weight
Strategic Leadership and Management	<	Skills to be able to provide a vision, set the direction for the municipality or department and inspire others in order to deliver on the municipality's mandate	10
Programme and project management	<	Skills to enable the individual to plan, manage, monitor and evaluate specific activities in order to ensure that policies are implemented and that local government objectives are achieved	10
Financial Management	<	Skills required to manage projects and/or department work within the constraints of a budget. This includes being able to plan a budget at the beginning of the financial year, controlling costs throughout the year by allocating resources appropriately and understanding and anticipating the impact of other departments on own budget and adopting where necessary.	U
Change Management	<	Skills to initiate and support municipal transformation and change in order to implement new initiatives successfully and deliver on service delivery commitments.	10
Knowledge management	<	This includes the working knowledge of Council regulations, by-laws and policies, National, Provincial and Local Government structures and applicable legislation.	10
Problem solving and analytical thinking	<	Be able to systematically identify, analyse and resolve existing and anticipated problems in order to reach optimum solutions in a timely manner	5
People and diversity management	•	Skills to manage and encourage people optimise their outputs and effectively manage relationships. This includes holding regular meetings with his/ her team so that information can be shared and so that the team is aware of decisions that may affect them. It also involves distributing workloads so that individual skills are used appropriately and so that the work is evenly spread, making sure that the team has the necessary tools and resources in order to do	10

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20%		ON	PERCENTAGE CONTRIBUTION
100			Total
Л	Must be able to display and build the highest standards of ethical and moral conduct in order to promote confidence and trust in the municipality	<	Accountability and ethical conduct
И	Skills to be able to exchange information and ideas in a clear and concise manner appropriate for the audience in order to explain, persuade, convince and influence others to achieve the desired outcomes.	<	Communication
15	This about wanting to work well to achieve a high standard by trying to improve on the way things are done and by working towards achieving the work objectives. It is also about putting plans into action, meeting deadlines, taking initiative and solving problems to make sure that things get done. Employees do not wait to be told to do something but rather are encouraged to use their initiative to make sure that things get done accurately and efficiently.	<	Service delivery innovation
15	Whether providing a service to an internal or external customer this means trying to determine the needs of the customer and then meeting those needs. At a minimum employee are required to react to queries, keeping promises, being honest in all their dealings, adhering to policies, procedures and delegations, keeping the client up to date, being friendly and helpful and solving problems quickly and without argument. Ideally managers are required to be proactive by trying to understand needs of the customer and providing an appropriate service based on these underlying needs	<	Client orientation and customer focus
	their work and motivating the team so that they are committed to achieving the goals of the department and ultimately the municipality		

t by the Acting cipal Manager: Mr Tiro Seleka motshere Local by the Mayor: Illr Dinah Pitso		The 2022/23 Performance Plan signed on behalf of Ramotshere Local Municipality by the Mayor: Cllr Dinah Pitso	The 2022/23 Performance Plan signed and accepted by the Acting Municipal Manager: Mr Tiro Seleka
	Date:	re Local Mayor: ah Pitso	$\wedge$