

RAMOTSHERE MOILOA LOCAL MUNICIPALITY



2nd Quarter

Second Quarter Performance Report

2013/2014

VISION

We the Council of Ramotshere Moiloa Local Municipality will strive to be the best in the delivery of sustainable services in an efficient and cost effective manner through community driven processes and within the available

MISSION

To provide people-oriented government that enables integrated social and economic development

Office of the Municipal Manager

Measurable Objective	Key Performance Indicator	Baseline	Annual Target	Budget	Outcome Indicator	2nd Quarter Target	Actual Performance	Reason for deviation	Corrective Action	Evidence
To Provide Municipal Strategic Planning	2013/14 Process Plan IDP adopted	2012/13 IDP Process Plan in place	August 2013	Operational	A strategic focused municipality	-	-	-	-	Council Report
	Number of IDP Representative meetings held annually	4 Representative meetings held	4 Representative meetings to be held	R 455 000		1 meeting	Achieved 1 meeting held	-	-	Minutes, Attendance Register
	Number of community ward consultative meetings	8 meetings held	20 meetings to be held by June 2014	Operational		6 meetings	Achieved	-	-	Minutes, meetings
2014/15 IDP adopted	Adopted 2011 – 2016 IDP in place	May 2014	Operational	-		-	-	-	Council Resolutions	
To Provide Institutional/	2014/2015 Performance agreements signed	4 Signed PA's in place	June 2014	Operational	Improved performance	-	-	-	-	Copies signed
Municipal Performance Management Services	PMS Policy framework	PMS Policy not in place	August 2013	Operational		-	-	-	-	Copy and resolutions
	2014/2015 SDBIPs approved	2013/2014 SDBIP in place	June 2014	Operational		-	-	-	-	Copy of SDBIPs
	Number of performance assessments held with senior managers	New KPI	4 assessments to be conducted quarterly	Operational		1 assessment of senior managers performance	Not Achieved	Lack of capacity within council	Workshop councillors and senior managers on how to assess performance	Copy of report
Improve Communication	Reviewed Communication Strategy adopted	Strategy in place	September 2013	Operational	An informed community	-	-	-	-	Copy of strategy

	Reviewed Community Participation Policy	Policy in place	December 2013	Operational		Reviewed Policy	Achieved. Communication participation policy was reviewed.	-	-	Copy
	Number of municipal Newsletter publications	4newsletters published	4 newsletters to be published by June 2014	R 165 000		1 newsletter	Achieved. One newsletter publicised.	-	-	Copy News

LOCAL ECONOMIC DEVELOPMENT										
Measurable Objective	Key Performance Indicator	Baseline	Annual Target	Budget	Outcome Indicator	Quarterly Target	Actual Performance	Reason for diviation	Corrective Action	Ev
Provide Town Planning Services	Land use Management scheme revised	Outdated Scheme	March 2014	R 250 000	A liveable town	Consultations with relevant department	Achieved	-	-	Revis
	Subdivided stands	New KPI	80 stands by by 30 October 2013	R 300 000		Submission of diagrams to surveyor general and approval of SG Diagrams	Not Achieved	Cash Flow constraints	Re-advertise	Ap sub Diag Chief G
	Number of township established	2 Groot Marico and Kruisrivier	1 Ikageleng by Jun 2014	R 1 900 000		Identification of Township boundaries, EIA and Geotech studies	Not Achieved	Land disputes with the Ikageleng famers association.	Speed up th process	Pro To
	Developed Vredekoppe heritage Site	Developed plan in place	End Jun 2014	R 300 000		-	-	-	-	Counc resolu
	Land Audit conducted	New KPI	January 2014	operational		-	-	-	-	Copy
	To promote Local Economic Development	Number of reports on programmes to support SMMEs and Cooperatives	6 reports submitted	4 Quarterly reports to be submitted by June		R 100,000	Vibrant local economy	1 Report	Achieved, one report	-

Number of reports on training of cooperatives	New KPI	4 Quarterly reports to be submitted by June	operational		1 Report	Achieved	-	-	Copy report
Number of reports on LED Forum meetings	4 reports submitted	4 Quarterly reports to be submitted by June	Operational budget		1 Report	Achieved	-	-	Copy report
Number of reports on SMMEs(20) with support	New	20 wards, R15000 per SMME by June	R 365,000		1 Report	Achieved	-	-	Copy report
Number of Report on the establishment of the chicken abattoir	Land provided	June 2014	Operational		1 Report	Achieved	-	-	Copy report
Number of reports on the Development of Heritage database (tourism route)	New KPI	June 2014	Operational		1 Report	Achieved, one report	-	-	Copy report
Number of reports on Agribusiness Value Chain Assessment	New KPI	December 2013	Operational		1 Report	Achieved, one report	-	-	Copy report
Report on the Geo - Tech Investigations conducted in:Ntsweletsoku and Lekubu	New KPI	February 2014	R 350,000		1 Report	Achieved, one report	-	-	Copy report
Report on the revitalisation of the Brick Making project	Unused brick making machine	October 2013	R 500 000		1 Report	Achieved, one report	-	-	Copy report
Rural Development strategy adopted	None	June 2014	operational		-	-	-	-	Council resolution

	Number of jobs created through LED and other Capital projects	1444 jobs created	2000 jobs to be created by June 2014	MIG Housing project		700 jobs	Achieved, 790 jobs created	-	-	
	LED Strategy adopted	Draft strategy in place	December 2013	Operational		Adopted strategy	Not Achieved	Poor quality of document tabled at council was rejected and there was no provision in the budget.	Include the development of the strategy in the adjustment budget	Council resolution

Service Delivery and Infrastructure Investment

Corporate Objective	Key Performance Indicator	Baseline	Annual Target	Budget	Outcome Indicator		Actual Performance	Reason for Deviation	Corrective Measure	
To sustain clean and safe environment	Number of households provided with refuse removal services in urban areas	7970 hh provided 2013/14	8920 hh to be provided by June 2014	Operational	A safe environment	8920 hh	Achieved. 8920 households provided with refuse removal	-	-	R
	Integrated Waste Management Plan approved	Final Draft IWMP is in place	April 2014	R150 000		Consultations	Not Achieved	Draft in place could not be tabled to council to changes in legislation.	Develop new plan as well as increase the budget during the budget adjustment.	Council Resolution
	Number of Anti-littering campaigns conducted	4 campaigns conducted	4 campaigns by June 2014	Operational		1 campaign	Achieved, one campaign conducted.	-	-	P
	One refuse truck purchased	New KPI	31 December 2013	R1 200 000		New Track purchased and delivered	Not Achieved	Cash Flow challenges	Differed to the next financial year	Purchase document
	Number of mass refuse bins purchased	15 mass refuse bins available	15 by December 2013	R 200 000		15 bins purchased	Achieved. 15 bins purchased	-	-	Purchase document

	A new landfill site identified(EIA done)	Current landfill site full	April 2014	R 300 000		-	-	-	-	Report
Provide public safety	Number of traffic safety operations implemented	16 operations implemented	18 traffic safety operations implemented by June 2014	Operational		3 operations	Achieved, 3 operations conducted	-	-	Report
	Number of traffic joint safety operations implemented	10 joint operations implemented	12 traffic joint safety operations implemented	Operational		3 joint operations	Achieved. 3 joint operations conducted	-	-	Report
To issue licenses	Report on implementation Service Level Agreement(SLA)- Testing and Licencing Services	SLA signed	4 Quarterly reports to be submitted by June 2014	Operational	Access to licensing Services	1 report	Achieved, one report compiled	-	-	Report
	Number of reports on applicants and learners tested for learners licenses	One report issued per month	4 quarterly reports to be submitted	Operational	Positive perception of safety	1 report	Achieved, one report compiled	-	-	Report
	Code of conduct for traffic officers adopted	New KPI	April 2014	Operational		-	-	-	-	Copy of code
	Number of reports on vehicles tested	New KPI	4 reports to be presented by June 2014	Operational		1 report	Achieved, one report compiled	-	-	Report
	Testing station upgraded	New KPI	June 2014	R 2 500 000		-	-	-	-	Report
To provide safe working environment	Integrated access control in place	Access control done	March 2014	R 600 000		-	-	-	-	Report
To provide safe recreational activities	Number of recreational parks developed	1 park developed	1 more park to be developed by June 2014	R 1 500 000	Access to public facilities	-	-	-	-	Compl certific
	Number of refurbished entrances and circles	New KPI	2 entrances and circles to be refurbished by June 2014	R 500 000		-	-	-	-	Compl certific

	Number of new cemeteries established	10 cemeteries established	10 cemeteries to be established by June 2014	R 700 000		4 cemeteries	Achieved, 4 cemeteries developed	-	-	Report
	New community hall ward 11 Dinokana developed	New KPI	June 2014	R 3 000 000		Appointment of Service Provider	Achieved, appointment of service provider	-	-	Report
	Number of halls maintained	6 halls maintained	6 halls to be maintained by June 2014	R 1 150 000		6 halls to be maintained	Achieved, 6 halls	-	-	Report

FINANCE										
Measurable Objective	Key Performance Indication	Baseline	Annual Target	Budget	Outcome indicator	Quartely Traget	Actual Performance	Reasons for deviation (if any)	Corrective Measure	Por Evide
To promote accountability and transparency	2012/2013 AFS to Auditor General Submitted	Submitted 2011/2012 AFS	31-August 2013	Operational	Accountable and transparent municipality	-	-	-	-	Copies Acknow letter f
	Submit performance Report to the Auditor General	2011/2012 Performance Reported submitted to AG	31-August 2013	Operational		-	-	-	-	Copies Report acknow letter f
	2013/14 Budget Approved	2012/13 IDP/ Budget key schedule of deadline approved	Final approved May 2014	Operational		-	-	-	-	Copy o and co resolut
	Adjustment Budget of 2013/2014 Approved by Council	2012/ 13 Adjustment budget approved	January 2014	Operational		-	-	-	-	Copy o and co resolut

	Number of Section 71 (MBS) Reports submitted to Mayor	12 reports submitted	12 reports to be submitted by June 2014	Operational		-	Not Achieved	Only 2 reports	Will be corrected in future periods	Copies acknowledged
	DoRA (Technical SDBIP) Reports submitted to Treasury	12 reports submitted	12 reports to be submitted by June 2014	Operational		-	Achieved	-	-	Copies acknowledged
Enhance Revenue	Financial turnaround Plan adopted	New KPI	December 2013	DLG & TA budget		Financial turnaround plan adopted	Not Achieved	Lack of consolidation of activities	Consolidate activities already identified into a formal plan	Copies acknowledged
	Number of reports on implementation of revenue enhancement strategy adopted by council	Revenue enhancement strategy in place	4 Quarterly Reports to be submitted	Operational	Financial sound municipality	1 report	Achieved	-	-	Copies acknowledged and council resolution
	Number of reports on Billing submitted to Council	12 reports submitted	12 reports to be submitted by June 2014	Operational		1 report	Achieved. 1 report submitted to council.	-	-	Council
	Number of reports on debtors management	Reports submitted on an Adhoc basis	4 Quarterly Reports to be submitted	Operational		1 report	Achieved. 1 report submitted to council.	-	-	Copies acknowledged
	Quarterly reports on updating valuation roll	Reports submitted on an Adhoc basis	4 Quarterly Reports to be submitted	Operational		1 report	Not Achieved	Property valuation roll objections	Will be corrected in future periods	Revised valuation
	% Improvement on revenue collection	72%	Increase by 8% to 80%	Operational		80%	Not Achieved	Indigence, Poor collection rate, disputed accounts, VR Objections.	Resolve disputes and VR Objectives	Improve standing in

	Report on Bad Debt written off	Draft report	Twice a year Dec and May	Operational		1 report	Not Achieved	Disputes and objections not analysed	Properly profile debtors accounts	C
	Number Indigents households receiving FBS	10500 hh provided Free Basic Services	8500 more hh to be provided with free basic services	Operational		-	Not Achieved	Indigent register not updated	Target need to be revisited in the next financial year	Report provided
	Number of reports on the verification and updating of the indigent register	1 report submitted	12 reports to be submitted by June 2014	Operational		3 reports	Not Achieved	-	Target need to be revisited in the next financial year	12
Improve management of Revenue	% of budgeted revenue for property rates collected	New KPI	90% by June 2014	Operational	Improved efficiencies	75%	Not Achieved	Property valuation roll objections	Resolve disputes and VR objections	R
	%Monthly operational expenditure as a percentage of planned expenditure	New KPI	100% By June 2014	operational		100%	Not Achieved	Cash flow constraints	Improved collection	R
	Number of reports submitted to council % of operational budget spent on repairs and maintenance	New KPI	4 quarterly reports to be submitted by June 2014	Operational		1 report	Achieved	-	-	Council
	Number of reports submitted to council on % expenditure on MIG grant	New KPI	4 quarterly reports to be submitted by June 2014			1 report	Achieved	-	-	Cour
Achieve clean audit	Number of reports on implementation of the 2012/2013 Audit recovery report	New KPI	2 Reports (3rd and 4th Qtr)	Operational	Improved audit report	-	-	-	-	Copies

Reports of Asset Management Committee	Committee established April 2013	4 Quarterly reports to be submitted by June 2014	Operational
Reviewed SCM policy adopted	SCM policy reviewed	May 2014	Operational
Number of SCM Reports submitted to council	4 reports submitted	4 reports to be submitted by June 2014	Operational
Reports on Movable Fixed Asset Register completed	Movable Fixed Asset Register in place	4 Quarterly reports to be presented	Operational
Unbundle Immovable Assets and Register compiled	New KPI	Implement in phases from Feb 2014 to be completed by June 2014	R 1 000 000

1 report	Not Achieved	Committee not functional	table to council TORs	Re mi cor
-	-	-	-	Copy and re
1 report	Achieved	-	-	Copies
1 report	Not Achieved	Lack of coordination	Service provider co-sourced to assist in updating and review the register as well as to transfer skills to administration.	Report asset m comple
-	-	-	-	Comp R

Infrastructure and service delivery										
Measurable Objective	Key Performance Indicator	Baseline	Annual Target	Budget	Outcome Indicator		Actual Performance	Reason for Deviation	Corrective Measure	
To Provide Water within the urban areas	Number of Households provided with piped water on site (yard taps, tanks or house connections)	8920 households have access to house connections	60 new connections by 30 Jun 2014	R 200,000	Increased access to services	-	-	-	-	Report
	Number of informal settlement households	600 Groot Marico	325 Ikageleng communal stands by 30 Jun 2014	R 200,000		-	-	-	-	Report

	provided with basic water									
	Number of households provided with free basic water	8920 hh provided with free basic water	8920 + 60 more hh to be provided with free basic water by June 2014	R 1 500,000		-	-	-	-	Report
	Water services maintenance plan adopted	New KPI	December 2013	Operational		Water services maintenance plan adopted	Not Achieved	Lack of capacity as well as Absence of a condition assessment report	Will be corrected with the unbundling of assets and condition assessment	Council
	Report on water servitudes secured	New KPI	February 2014	R1.5m		1 report	Achieved	-	-	Copy of
	Quarterly reports on adhoc maintenance of boreholes and provision of diesel for pumps	New KPI	4 Quarterly reports to be submitted	Operation		1 report	Achieved	-	-	Copy of
	Quarterly water quality reports submitted to council	New KPI	12 Monthly reports to be submitted	Operational		1 report	Achieved	-	-	Copy of
To reduce water loss	Percentage reduction of water loss	26% loss during 2012/13	30 % by 30 th June 2014	Operational	Water conservation	10%	Not Achieved	No mechanisms in place	Liaise with other municipalities in obtaining mechanism	Report
	Bulk water meters installed	New KPI	December 2013	Operational		Installation by December 2013	Not Achieved	Cash Constraints	Improve revenue collection	Report
To Provide Sanitation (within the urban areas)	Number of households provided with access to sewer connection	16340 h/h	200 hh in Kruisrivier and Welbedaght	R 120 000	Access to services and Sustainable development	-				Copy of report

	Number of households provided with temporary sanitation services	550h/h provided with temporary sanitation	220 hh in Ikageleng to be provided with temporary sanitation	R 1.5 M		-	Not Achieved	Land in dispute	Finalise the land issue	Copy of report
To Facilitate provision of access to basic sanitation services (rural areas)	Facilitate the provision of households with access to basic sanitation - VIP (rural areas)	704 h/h provided with basic sanitation	533h/h more to be provided with basic sanitation	Department of Human Settlement		-	-	-	-	Copy of report
	Sanitation needs submitted to NW Dept of Human Settlement	New KPI	September 2013	Operational		-	-	-	-	Copy of report by the
	Quarterly reports to council about sanitation in rural areas	New KPI	4 quarterly reports to be submitted by June 2014	Operational		1 report	Not Achieved	Oversight by management	Reports to be submitted in the next quarter	Copy of report
	Maintenance plan for sanitation services adopted	New KPI	October 2013	Operational		Maintenance plan adopted	Not Achieved	Oversight by management	Maintenance plan to be developed and adopted by June 2014	Copy of report
	Quarterly reports on maintenance of sanitation service (sewer, dry sludge, sewage works)	New KPI	4 quarterly reports to be submitted by June 2014	400 000		1 report	Not Achieved	Oversight by management	Reports to be submitted in the next quarter	Copy of report
	Number of households provided with free basic sanitation	New KPI	250 hh in Ikageleng by June 2014	Operational		-	-	-	-	Copy of report
	Quarterly reports on provision of adhoc honeysuckle services to schools,	New KPI	4 quarterly reports to be submitted by June 2014	Operational	Access to services	1 report	Achieved	-	-	Copy of report

	households and public institutions									
	Quarterly reports on water and sanitation quality	New KPI	4 quarterly reports to be submitted by June 2014	Operational		1 report	Achieved	-	-	Copy report
To Construct, Upgrade and Maintain Roads and Storm-water	Kilometers of road tarred/paved	Welbedacht (Dinokana Reagile Sandvlakte in progress	Bosugakobo, Welbedacht Sandvlakte Marico (Nyetse Swartkopfontein (1)	R53.7 (MIG)		-	-	-	-	Completed
	Kilometers of road re-sealed	4.8 km	10km of road to be resealed	R 6 500 000		2km	Not achieved	Cash flow constraints due to poor collection of revenue	Defer implementation to the next financial year	Copy report
	No. of Kilometers of road bladed	75 km	45km by June 2014	2 x graders		15km	Achieved	-	-	Copy report
	No. of Kilometers of road graveled	3km	5km by June 2014	1 x tipper truck, 3 x TLBs		1.5km	Not Achieved	Insufficient Equipment	Budget for additional equipment	Copy report
	Square meters of road patched	3000sqm	4 000m2 by June 2014	R1 200 000		1000sm	Achieved 1000sm	-	-	Copy report
	Kilometres of storm-water maintained (cleaning culverts, de-silting, stone pitching, wing walls, kerbs)	45 km of	20km by June 2014	R 300,000		10km	Achieved (10km's)	-	-	Copy report
	To Facilitate Provision of Electricity (rural areas)	Number of High Mast Lights installed	12 high mast lights installed	16 installed Rietpan, Mokgola, Borakalalo, Lobatla by June 2014	R6,000,000	Improved mobility and access	4 high mast lights	Achieved	-	-

To Provide Electricity (urban areas)	Number of households with access to basic electricity	7 820 +8420 hh provided with basic electricity	250 more hh to be provided with basic electricity by June 2014	250000	50 hh	Achieved (50 households)	-	-	Copy c
	Length of f electrical supply network maintained	9,5 km completed	4 km to be maintained by June 2014	R5,300,000	2km	Achieved (2.5 kms)	-	-	report
	New streetlight network developed	New KPI	June 2014	R1,500,000	Procuremet	Not Achieved	Cash flow constraints due to poor collection of revenue	Defer implementation to the next financial year	Compl Certif
	Bulk new network developed at Kruisrivier	New KPI	March 2014	R4,400,000	-	-	-	-	
	Upgrade Zeerust municipal station	R9,000,000 paid	Upgrade to be completed June 2014	Operational	-	-	-	-	Compl certific
	Provide bulk network at Driefontein	New KPI	20 connections March 2014	R 200 000	-	-	-	-	Compl certific
	Electricity network Maintenance Plan	New KPI	Plan to be adopted by June 2014	Operational	-	-	-	-	Report
	To Provide Public Lighting	Number of street lights and high mast lights Maintained	30 streetlights and highmast lights maintained	200 street lights and high mast lights Maintained by June 2014	R 350 000	-	-	-	-

GOVERNANCE AND PUBLIC PARTICIPATION

Measurable Objective	Key Performance Indicator	Baseline	Annual Target	Budget	Outcome Indicator	QUARTELY TARGET	Actual Performance	Reason for Deviation	Corrective Measure	
Promote Community participation	Number of reports on the functioning of ward committees	No reports submitted	4 quarterly reports to be submitted by June 2014	Operational	Optimal participation by community	1 report	Achieved	-	-	Copies

	Number of reports on capacity building programmes for councillors and Dikgosi	2 reports submitted	4 quarterly reports to be submitted by June 2014	Operational		1 report	Achieved	-	-	Re pro
	Number of capacity building programmes for Ward Committees	1 reports submitted	4 capacity building programmes implemented by June 2014	Operational		1 report	Achieved,	-	-	Re pro
	Number of Imbizos held	2 imbizos held	4 imbizo to be held by June 2014	Operational		1 imbizo	Achieved	-	-	Rep att re
	Complaints Handling system developed	New KPI	December 2013	Operational		-	Achieved, 1 report in place	-	-	Report
	Community Satisfaction survey conducted	New KPI	January 2014	Operational		-	-	-	-	Report

CORPORATE SERVICES										
Corporate Objective	Key Performance Indicator	Baseline	Annual Target	Budget	Outcome Indicator	Quarterly Target	Actual Performance	Reason for deviation (if any)	Corrective measure	
Promotion of Labour Peace within the workplace	Number of Local Labour Forum meetings held	4 local labour forum meeting held during 2012/2013	12 meetings by June 2014	Operational	Sound labour climate	3 meetings	Not Achieved	None submission of responses on invitations	Schedule of LLF meetings to be adhered to.	Minute meeting attende registe
	Turnaround time in handling Grievances	30 days	30 days	Operational		30 days	Achieved	-	-	Grieva
	turnaround time in handling Disciplinary Cases	Disciplinary cases are being handled in 90 days	Disciplinary cases to be handled in 90 days	Operational		90 days	Achieved	-	-	Copies

To build and enhance the human resource capacity of the municipality	Human Resource Strategy Adopted	New KPI	June 2014	R330 000		-	-	-	-	Copy of strategy Council Resolu
To provide human resource management	Number of HR Management Policies reviewed and adopted.	3 HR Policies reviewed	10 policies	Operational	Capacitated and motivate employees	1 policy	Achieved	-	-	Approv Policies
	Time taken to complete selection process	8 weeks	4 weeks	Operational		4 weeks	Achieved			Report selecti
	Number of reports on recruitment and selection processes	4 reports submitted	04 reports to be submitted by June 2014	Operational		1 report	Achieved	-	-	Copies
	Revised Organisational Structure adopted	Organisational Structure reviewed 2012/2013	December 2013	Operational		Revised Organisational Structure adopted	Achieved	-	-	Review organo Council Resolu
Achieve employment equity	Employment Equity Plan submitted to department of labour	Employment Equity Plan in place	January 2014	Operational	Motivated and capacitated employees	-	-	-	-	Copy of EE Pla
Ensure skills enhancement through the workplace skills development plan.	2012/2013 Workplace Skills Plan adopted	2013/2014 Workplace Skills Plan submitted in June 2013	Jun-14	Operational		1 report	Achieved	-	-	Council Resolu
	Number of reports in the implementation of the Work Place Skills Plan	1 report submitted	4 quarterly reports to be submitted by June 2014	Operational		1 report	Achieved	-	-	Report place s
Provide legal services	Number of by-laws gazetted	15 By-laws gazetted.	10 by June 2014	R330 000		15 By Laws gazetted.	Achieved	-		Publish
	% of litigations against municipality attended to	100%	100%	1.3m	Sound legal environment	1 report	Achieved	-	-	Copy of

Occupational Health & Safety	Number of reports on the compliance of occupational health and safety	New KPI	4 reports to be submitted by June 2014	Operational	Safe working environment	1 report	Not Achieved	Quorum not formed at sittings.	Reconvene meetings on compliance with occupational health and safety	Copy of
	Number of inspections conducted	6 inspections conducted	12 reports			3 reports	Achieved	-	-	Month
Provide file and archiving services	Adopted file plan	Draft plan in place	June 2014	Operational	Compliant filing system	-		-	-	File Plan
	Established Registry	Registry not fully functional	June 2014	Operational		-		-	-	Registr
To Provide information technology services	Number of back-ups performed	180 Back-ups performed	240 back-ups to be performed	Operational budget	Efficient IT system	60 back-ups	Achieved	-	-	Back-u
	Turnaround time on IT Technical problems	4 Days	2Days	R220 000		1 report	Achieved	-	-	4 repo
	Number of reports on the updating of the website	Website not updated	4 reports to be submitted by June 2014	Operational		1 report	Not Achieved	Website not functional	Website to be fully functional by the 3 rd quarter	Up to website
Support council	Resolution register developed	Register Exists	4 Quarterly reports to be presented by June 2014	Operational	Effective Council	1 Report	Achieved	-	-	Copy of
	Number of reports presented to council on the implementation of council resolutions	None	4	Operational		1 report	Achieved	-	-	Copies